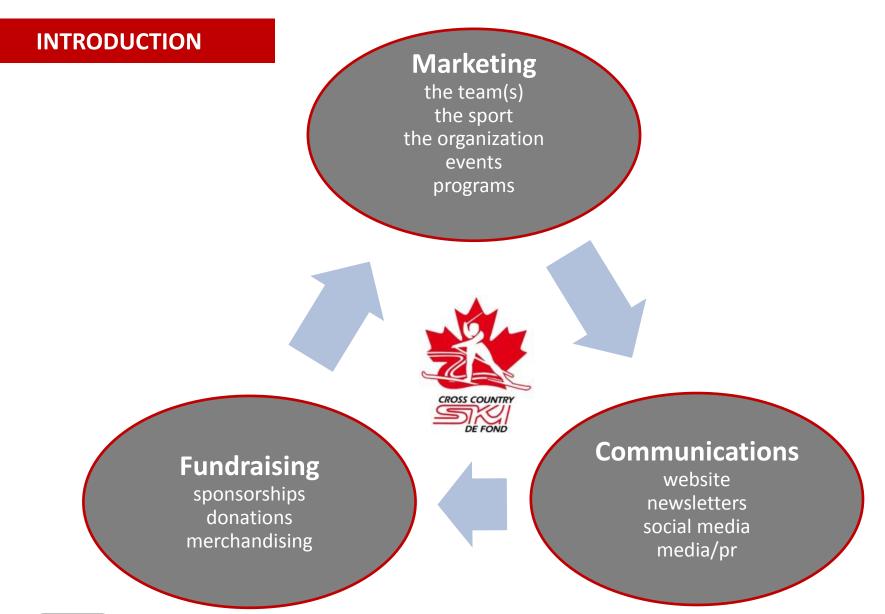


# Marketing Cross Country Canada

CCBC Annual General Meeting

May 2013



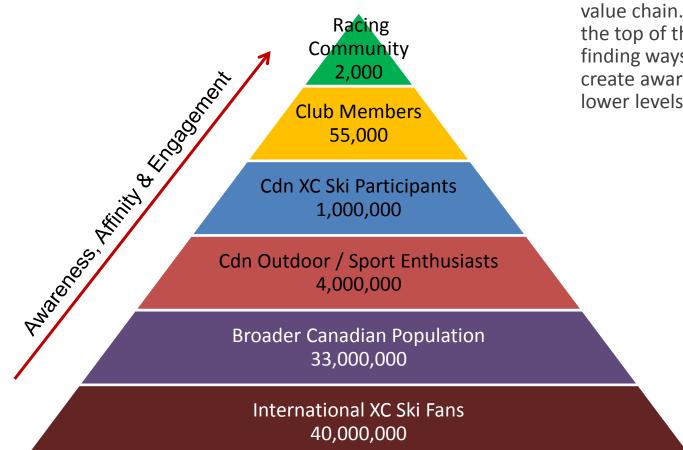


# **CCC MARKETING PRIORITIES**

- 1. Develop, implement and maintain marketing and communications strategies to elevate CCC's profile in the interest of promoting the sport, delivering tangible value to our existing partners and helping to attract new partners.
- 2. Effectively manage our relationships with existing sponsors, suppliers and supporters.
- 3. Raise new private source funds for CCC through development and implementation of fundraising programs and by prospecting for and securing new corporate partnerships.



# **CCC AUDIENCE SEGMENTATION**





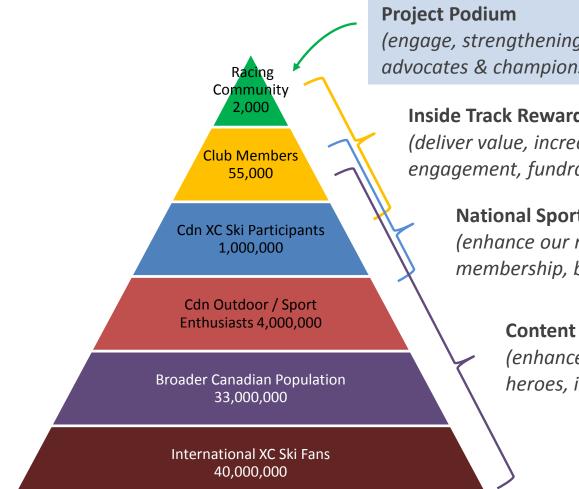
Objective is to move our audience members up the value chain. Engage those at the top of the pyramid while finding ways to reach and create awareness for those at lower levels.

# **REACHING OUR AUDIENCES**

Segment	Segment Size CCC Mar		Strategies	Primary Channels
Racing Community (highly engaged members)	2,500	Increase engagement - create advocates Communicate / reinforce delivery of value Create heroes - storytelling Monetize	Fundraising & loyalty programs Develop content World Cup coverage Sport promo campaign (affirmation)	Direct email / Newsletter Web & social media Event presence (NorAms, WC) TV broadcast
<b>Broader Membership</b> (member of a CCC club)	55,000	Improve ability to reach Engage - "stickiness & glue" Deliver value, increase awareness of CCC	Member Rewards Program Membership database acquisition World Cup coverage Sport promo campaign (affirmation)	Divisions and clubs Web & social media TV broadcast Event presence (loppets)
XC Ski Participants (ski at least once per year)	1,200,000	Establish lines of communication Drive club membership enrolment Enhance sport appeal & awareness	World Cup coverage Sport promo campaign (affinity)	TV broadcast Ski venues & resorts Web and social media
<b>Active / Sport Population</b> (cyclists, runners, sport fans)	2,500,000	Improve sport profile / awareness Introduce the sport - drive participation	World Cup coverage Sport promo campaign (awareness) Press releases & media events	TV broadcast Canadian media Web and social media
Broader Cdn Population	33,000,000	Create awareness & tell stories	Press releases & media events	Canadian media
International Ski Fans	40,000,000	Increase profile of our athletes Create heroes	Success on international stage Team branding & communication	International broadcast / media Web & social media



# **TARGETED INITIATIVES**



(engage, strengthening relationships, create advocates & champions, monetize)

**Inside Track Rewards Card Program** (deliver value, increase awareness & engagement, fundraise)

> **National Sport Promo Campaign** (enhance our reach, drive awareness, grow *membership, build affinity)*

#### **Content Development**

(enhance reach and profile, tell stories, build *heroes, increase awareness & participation)* 



# **PROJECT PODIUM**

- Fundraising program focused on individual and small corporate donations
- Refreshed version of old "Secure The Future" program, leveraging the Project Podium brand (old calendar program)
- "Booster Club" model donation in exchange for exclusive benefits package:
  - branded clothing, access to athletes, event hosting, etc.
- Initiative launched formally in October 2012





**PROJECT PODIUM** It's Our Time. Join Us.

There has never been a more important time to support Canada's cross-country ski athletes. After a remarkable 2011/12 season we now stand firmly among the top ski nations in the world. The bar has been raised. Our goals and expectations have never been higher.

A Cross Country Canada fundraising initiative, Project Podium is your opportunity to join an exclusive group of advocates and mentors paving the path to excellence for our athletes. Be part of our team as we set our sights on Sochi 2014.

Join us at www.cccski.com.



# **PROJECT PODIUM**

#### YEAR 1 RESULTS & NEXT STEPS

- A success in year 1 with over \$45,000 raised to-date
- Members primarily Alberta-based
- To be continued in 2013/14 and beyond
- LT Goal of \$100k per annum in PP revenues going forward
- 2013/14 a few minor adjustments to be made:
  - Introduction of bronze level?
  - focus on need extending reach beyond Alberta





**PROJECT PODIUM** It's Our Time. Join Us.

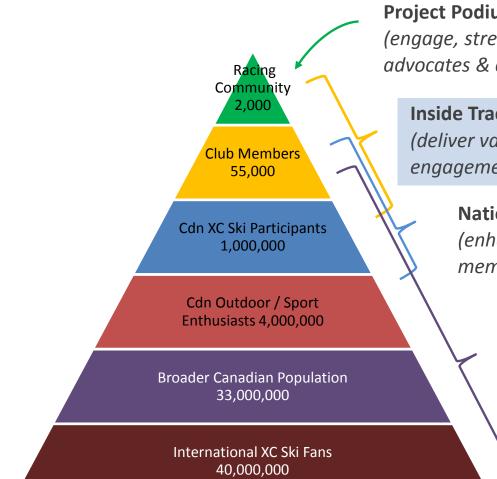
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#### **Content Development**

(enhance reach and profile, tell stories, build *heroes, increase awareness & participation)* 



## THE "INSIDE TRACK" REWARDS PROGRAM

- Card-based Member Benefits Program
- Focus on delivery of exclusive and significant product / service offers to CCC members, fans, athletes, coaches, etc.
- Working with small group of select marketing partners for year 1.
- Launched in early December 2012
- Promoted / sold through CCC clubs as well as online across CCC's web and social media platforms
- Fundraising tool for clubs \$10 for every card purchased to go to the purchasers ski club





**Manulife** 

TRAX



# **ILLUSTRATIVE PROGRAM BUDGET**

CCC Members	55,000	
Card Price	\$30	
Proceeds to CCC	\$20	
Proceeds to Clubs	\$10	
% Program Uptake	10%	
Cards sold	5,500	
Revenue Direct to Clubs	\$55,000	
Revenue to CCC	\$110,000	
Less - Management Fee	\$6,000	
Less - Production / Admin Costs	\$15,000	
Net Proceeds from Card Sales	\$89,000	
"Back-end" Revenue Share	?	
Total Annual Proceeds	?	



**Manulife** 







## THE "INSIDE TRACK" REWARDS PROGRAM

#### **RESULTS & NEXT STEPS**

- Launched in early December 2012
- Low uptake to-date
- Need to re-assess, make adjustments to program structure and offerings and relaunch for fall of 2013
- Strong potential to be a valuable program, but need to refine so best suits needs of CCC, membership and program partners
- Feedback?

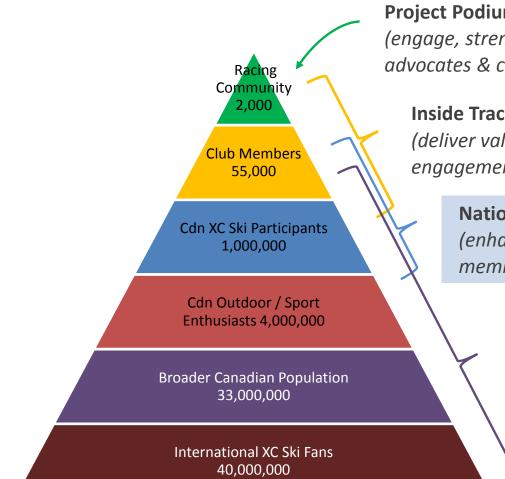


Manulife **FRAX** 





# **TARGETED INITIATIVES**



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# NATIONAL SPORT PROMO CAMPAIGN

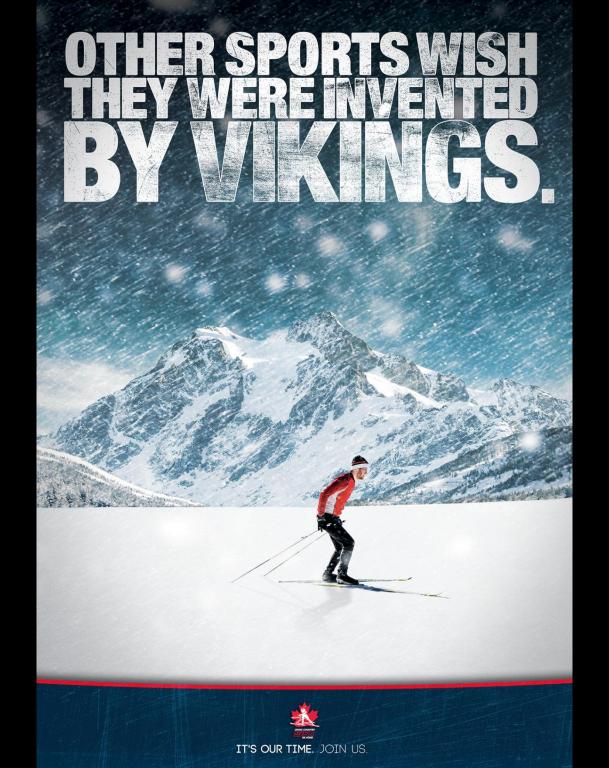
- Worked with Peterborough-based advertising agency on development of a campaign to promote the sport broadly and help drive new members to clubs across Canada
- Campaign focuses on highlighting some of our sport's best attributes
  - "a sport with attitude" bold, unpretentious, ageless, enduring...
- Media (to date) digital, print, merchandising
- Key piece for clubs and divisions will be customizable posters and online templates for marketing and promo at local and regional levels

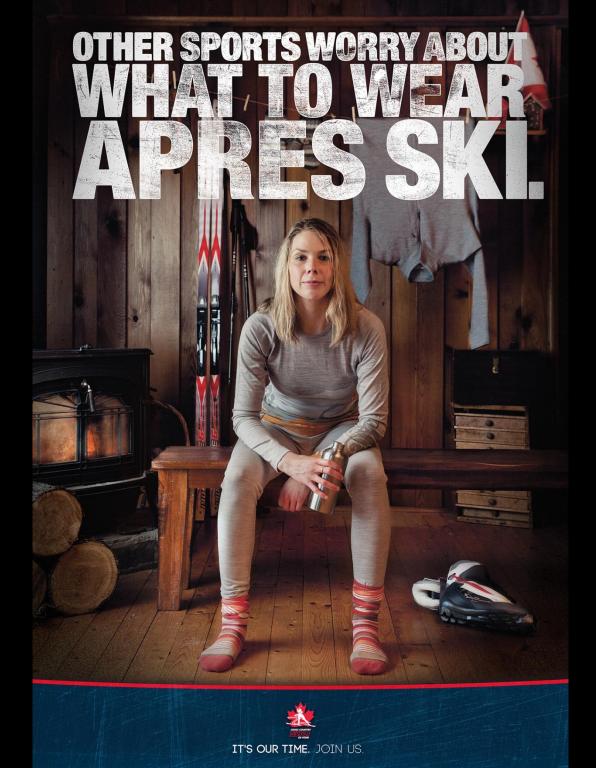


BRANDHEALTH







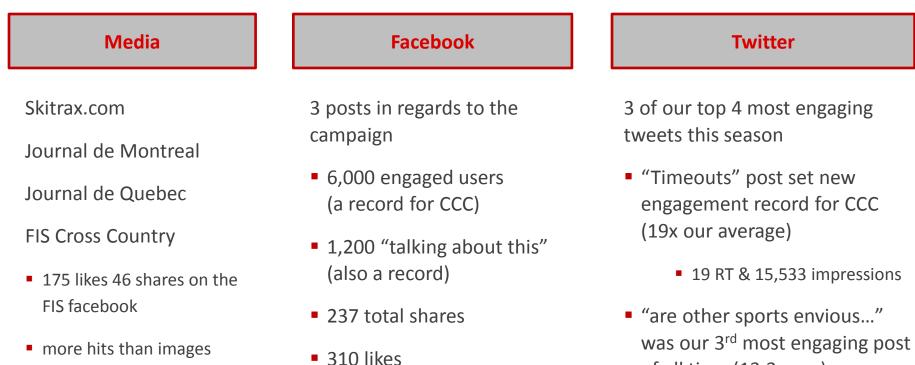


# OTHER SPORTS HAVE RETERENTENT SPEECHES,





# **MARKETING CAMPAIGN - RESPONSE**



 more hits than images posted from World Cup Finals

31 comments

- 14 RT & 10,148 impressions
- Press release post set an alltime high for us for impressions with 16,895

of all time (13.3x avg)



# NATIONAL SPORT PROMO CAMPAIGN

#### **Next Steps**

- Roll-out French versions for the 4 existing ads ASAP
- Work with Brandhealth and CCC membership over summer on extension of the campaign:
  - e.g. "other sports think parents belong on the sidelines"
- Explore additional merchandising opportunities
- Work with Brandhealth to explore extension to additional mediums (radio, video)
- Full roll-out to clubs in August and September 2013: customizable posters and electronic templates

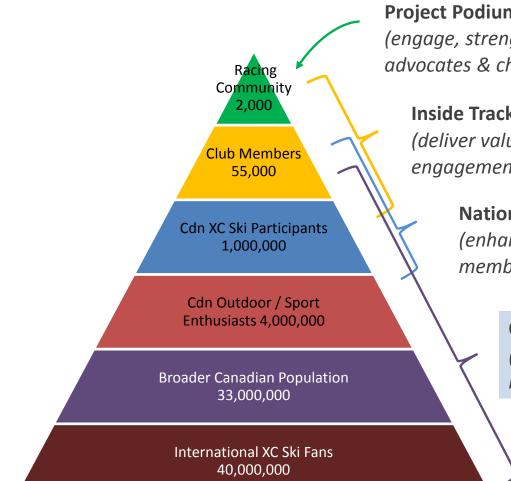








# **TARGETED INITIATIVES**



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**Content Development** (enhance reach and profile, tell stories, build *heroes, increase awareness & participation)* 



# **CONTENT DEVELOPMENT & DELIVERY**

- Website timely and consistent posts, development of feature articles, telling stories, communicating with our community and promoting our brand
- Social media targeted posts, interacting and engaging with the ski community, targeted advertising
- Klister (CCC mascot) incredibly valuable tool for outreach, engagement, branding
- Video project significant traction gained through development and delivery of video content during 2012/2013 season
  - The "Inside Edge" series: 7 episodes, over 55,000 minutes of video-viewing generated





Inside Edge Episode 6: Canmore World Cup Sprints



Inside Edge Episode 5: Canmore World Cup Training Day



# **CONNECTING WITH CANADA'S SKI COMMUNITY**

CCC partners benefit from the exclusive opportunity to connect with and promote to Canada's cross-country ski community and CCC's international fan base via CCC's communications platforms:



- Website (cccski.com) 95,000 unique visitors and 1 million page views per season
- Facebook 11,000+ highly engaged fans with an average weekly reach of 100,000 users



- Twitter 6,000+ followers
- Cross Connections e-newsletter over 7,000 monthly recipients. CCC will provide a sponsorship announcement via Cross Connections as well as advertising opportunities in subsequent issues.





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# CCC VIDEO CONTENT – 2012/13

Video	Date	Video Length	YouTube Views	Minutes Viewed	Video Content
Inside Edge 7	Mar. 18	8:38	1,000	3,413	Alberta World Cup - Distance Races
Inside Edge 6	Mar. 5	8:29	1,402	5,652	Alberta World Cup - Sprint Day
Inside Edge 5	Feb. 15	7:29	1,908	6,266	Alberta World Cup - Training Day
Inside Edge 4	Feb. 1	6:58	1,353	5,366	Quebec City - Individual Sprints
Inside Edge 3	Jan. 28	9:35	1,523	7,698	Quebec City - Team Sprint, Women
Inside Edge 2	Jan. 22	13:47	1,981	13,587	Quebec City - Team Sprint, Men
Inside Edge 1	Jan. 18	8:35	3,165	13,602	Quebec City - Training day
CCA	Private	3:09	TBD	TBD	Profile on CCA's Gateway to the World Cup project
Cockney	Dec. 15	1:15	587	514	Canmore's Cockney on qualifying 2nd at AB World Cup
Crawford	Dec. 13	3:18	896	1,737	Chandra Crawford on racing at home in Canmore
QC preview	Dec. 6	2:19	1,012	1,704	Cdn athletes preview Quebec sprint course
Focus+	Nov. 23	2:54	2,829	5,747	Profile on the NST leading into 2012/13 season
Kershaw	Nov. 19	3:49	911	1,957	Devon Kershaw on training and goals for 2012/13
Movember	Nov. 19	1:16	654	641	Cdn team talks about their Movember fun
FT classic	Nov. 16	2:18	3,000	6,000	Profile on Frozen Thunder race @ Canmore Nordic Centre

73,884



Totals to Date

83:49

22,221

# MARKET COMPARISON – CROSS COUNTRY NATIONS

	Market	11/12 Nations Cup Rank		Social Media Profile		
Federation	Population (MM)	Men	Overall	Facebook	Twitter	Total
FIS Cross Country	n/a	n/a	n/a	12,189	5,179	17,368
Cross Country Canada	34	4	6	11,000	6,100	17,100
Other Cross Country Feder	rations					
Norway	5	2	1	18,442	6,172	24,614
Sweden	9	3	3	8,550	644	9,194
USA	315	n/a	8	2,686	1,046	3,732
Switzerland	8	5	7	2,962	n/a	2,962
Germany	82	6	5	1,919	306	2,225
France	65	8	10	1,709	387	2,096
Czech Republic	10	10	n/a	1,083	n/a	1,083
Russia	141	1	2	751	n/a	751
Finland	5	9	4	n/a	n/a	n/a
Italy	61	7	9	n/a	n/a	n/a
Poland	38	n/a	n/a	n/a	n/a	n/a

n/a = information not available



# **MARKET COMPARISON – CDN WINTER NSOs**

	Total NSO	Total	Dev. Program	Social Media Profile			
Canadian NSO	Members	Clubs	Participants	Facebook	Twitter	Total	
Cross Country Canada	55,000	330	13,200	11,000	6,000	17,000	
cross country cundud	33,000		13)200	11,000	0,000	27,000	
Alpine Canada	50,000	196	8,000	6,776	5,343	12,119	
Freestyle Canada	3,700	70	2,100	5,234	1,676	6,910	
Snowboard Canada	2,600	45	900	2,914	3,484	6,398	
Ski Jumping Canada	n/a	n/a	n/a	1,987	921	2,908	
Biathlon Canada	2,750	55	n/a	702	853	1,555	
Speeskating Canada	n/a	n/a	n/a	795	697	1,492	
Luge Canada	n/a	n/a	n/a	323	340	663	
Bobsleigh Canada	n/a	n/a	n/a	79	365	444	

n/a = information not available



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- 3. Raise new private source funds for CCC through development and implementation of fundraising programs and by prospecting for and securing new corporate partnerships.



# **EXISTING CCC SPONSORS**

**Key Themes:** 

- Capitalizing on success
- Existing sponsors growing with us
- Transition from Gold to Platinum levels
- Integration of World Cup property or division/club level properties where possible
- Staggered contract expirations











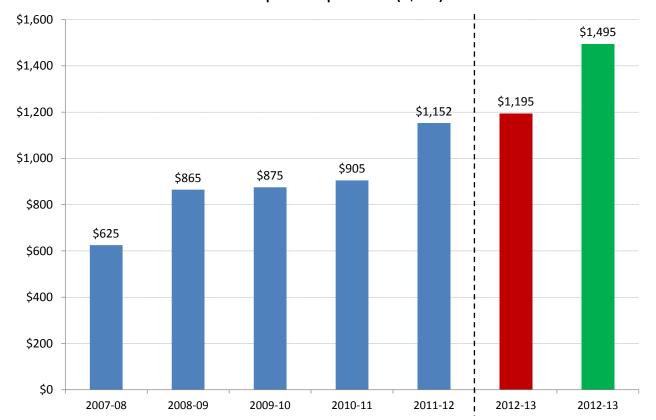
# **EXISTING CCC SPONSORS**

	Previou	s Contract	Renewal				
	Level	Expiry	Change	Level	Term	Comments	
AltaGas	Gold	Apr-11	む	Platinum	4 years	Signed through 2015. Includes WC.	
Statoil	Gold	Jun-11	ᠬ	Platinum	4 years	Signed through 2015.	
capital Warkets	Gold	Jul-11		Platinum	NA	Year to year.	
CANADIAN Pacific	Silver	Oct-10		Gold	4 years	Signed through 2014.	



# SPONSORSHIP REVENUE OUTLOOK

- CCC corporate sponsorship revenues at all-time highs
- Challenge remains growing the base of support (number of partners) and decreasing reliance on existing group
- Risk of sponsor fatigue cannot be ignored – Haywood & CP nearing a decade of support



Total Sponsorship Revenue (C\$000)



# **ACTIVATION & SERVICING**

- High level activation plan for major corporate partners updated annually
- Detailed activation plan coordinated directly with NST coaches and HP staff
- 2012-13 focus: Domestic World Cups
- Continued expansion of CCC's resources to activate sponsorships.

# AltaGas

- Employee ski day (Jan)
- AGM, Spruce Meadows
- Board offsite
- World Cup (December 2012)



- Employee ski day (Feb)
- Tour de Ski contest / trip
- Ski Fit North / Beckie Scott



- Charity Golf Tournament (September)
- World Cup (December 2012)

#### CANADIAN Pacific

- World Cup
- Dinner Train (2011/2013)
- Ski with Fred Green (April)



## HAYWOOD CHARITY GOLF

CROSS COUNTRY

DE FOND

# Cross Country Canada Ski de fond Canada

HAYWOO AltaGas Teck

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# SFNA – KIKINO COMMUNITY VISIT

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# SKI WITH CP RAIL



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#### **ALTAGAS – EMPLOYEE SKI DAY**

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WL.

AltaGas

PROUD SPONSOR OF CROSS COUNTRY CANADA AND THE NATIONAL SKITTEAT

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# STATOIL – EMPLOYEE SKI DAY





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- 3. Raise new private source funds for CCC through development and implementation of fundraising programs and by prospecting for and securing new corporate partnerships.



# **BUSINESS DEVELOPMENT**

- Always in pursuit of more partners at all levels (within reason)
- Key unsold properties at present:
  - NorAm Sprint Series
  - Skill Development Programs
  - Provincial Cups
  - Tier 1 NST Sponsorship (1 position remaining)
- Primary targeted sectors: resources, auto, health/wellness (food), winter products (tires, etc.)
- Approaches
  - CCC Fundraising Committee
  - Snow Sports Consortium
  - Existing networks & targeted approaches and cold calls
  - Agencies primarily in Scandinavia



# **SNOW SPORTS CONSORTIUM**

- Pursuit of large-scale corporate sponsorship in collaboration with other Winter Olympic snow sports
- Focus on large, high profile categories currently open across all sports - banking, telecommunication, consumer products
- Marketing primarily "Tier 1" National Team sponsorship across the 7 sports
- Significant interest and feedback regarding collective development programs
- Aggregation concept well received by corporate Canada – positive feedback across the board
- Continuing to pursue new leads and in "followup" stage with several others















#### **Matthew Jeffries**

Director of Business Development Cross Country Canada / Ski de fond Canada 403.678.6791 x45 (office) mjeffries@cccski.com









**APPENDIX A** CCC DEMOGRAPHICS

# **OVERVIEW**

#### **Cross-Country Skiing in Canada:**

- According to recent market surveys, crosscountry skiing continues to be one of the most popular and fastest growing sports in Canada
- Over 1.2 million Canadians over the age of 12 participated in cross-country skiing in 2010, an increase of 26% over 2009 figures
- Skiers are active in all parts of Canada (~30% each in ON and QC)
- Cross-country ski equipment sales reached \$8 million in 2010 and grew at a CAGR of 17% between 2005 and 2010







#### DEMOGRAPHICS

#### **Cross-Country Skiing in Canada:**

Gender 40% - Male 60% - Female

Age

12% - 12 to 24 36% - 25 to 49 52% - 50+

Income

15% - Under \$35k 31% - \$35k to \$75k 54% - \$75k +

Education

18% - High School41% - Undergrad15% - Post-grad





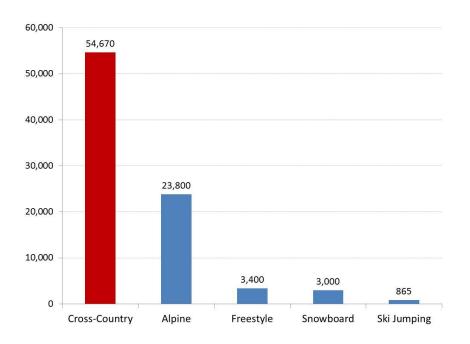
# **CCC BY THE NUMBERS**

- CCC Annual Membership Base 55,000 skiers across 330+ clubs
- Age range 4 to 84 (lifetime)
- Across Canada, over **10,000** children and **1,200** leaders are currently enrolled in CCC's Skill Development Programs
- Over 650 elite athletes licensed in junior and senior racing programs annually
- CCC organizes and sanctions the Haywood NorAm Cup race series and Ski Nationals which feature over 20 race days with 2,000+ participants each year
- Since its introduction, over **125,000** children have participated in CCC's Jackrabbit Ski League

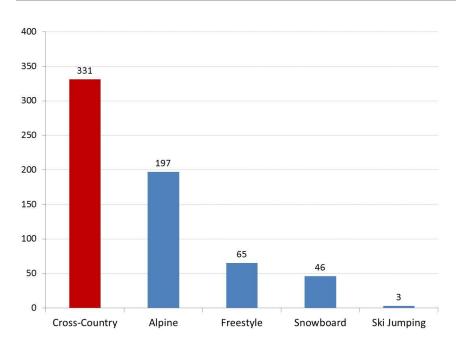




# **Total Members**



Source - Canadian Ski Council (September 2011)



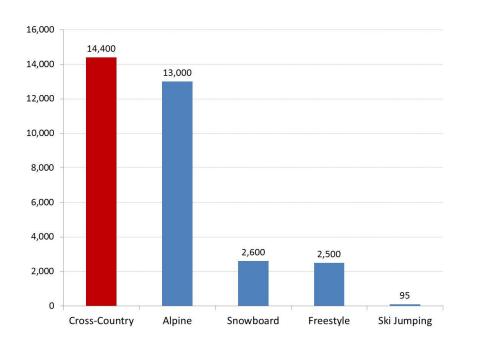
**Total Clubs** 



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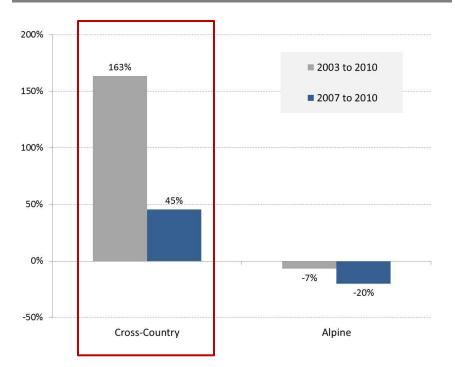
Source – Canadian Ski Council (September 2011)

## **Total Racers**



Source - Canadian Ski Council (September 2011)

**Equipment Sales (% change)** 



Source – Canadian Ski Council (September 2011)



#### **GEOGRAPHIC BREAKDOWN**

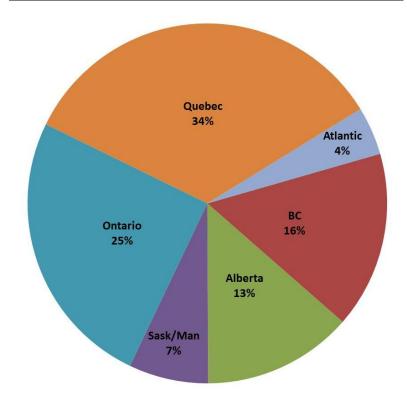
- Significant concentration in Eastern Canada with Quebec and Ontario accounting for 59% of cross country equipment sales in Canada in 2010/2011
- Growth of the sport illustrated by steady increases in annual equipment sales across each region:

#### XC Equipment Sales Growth

(CAGR 2003-2010)

BC	+	17%
Alberta	+	24%
Sask/Man	+	30%
Ontario	+	14%
Quebec	+	11%
Atlantic	+	14%

# XC Equipment Sales by Region



Source - Canadian Ski Council (September 2011)





# APPENDIX B 2016 PITCH



CANADA 2016 A FIS CROSS COUNTRY WORLD CUP SPECIAL EVENT



#### **OBJECTIVE**

To attract a world-championship level, FIS sanctioned cross-country ski tour featuring pan-Canadian winter landscapes, challenging formats, city promotions and winter festivals



## CONCEPT

- A pan-Canadian ski tour featuring 3 iconic Canadian race communities with proven race management skills
- A mix of traditional and promotional style
  World Cup event formats designed to fit a sport friendly Tour concept
- Professional support to activate all aspects of the Tour including sport & travel logistics, winter festivals, and promotion In cooperation with FIS professionals
- 7 8 competitions within manageable time frames considering travel, training, rest and racing











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## **CANADA 2016 – PROPOSED SITES & TRAILS**

Canmore, AB

Quebec City, QC

0

Gatineau / Ottawa



# GATINEAU / OTTAWA

Ottawa's historic Parliament Hill would serve as a spectacular backdrop for a proposed sprint or prologue race in front of the beautiful Canadian Museum of Civilization



CANADA 2016 – IT'S OUR TIME

# **GATINEAU / OTTAWA**



- Canada's Capital Region direct daily access from Europe via Frankfurt
- Features the Parliament of Canada, Winterlude Festival, world's longest skating rink (Rideau Canal) and home to the Gatineau World Loppet
- Proposed race in downtown Gatineau combining the Museum of Civilization and Jacques Cartier Park in a prologue or sprint event
- FIS hotels situated on the course and within 10 minutes of training on COC homologated trails
- Historic setting on the shores of the Ottawa River opposite Parliament Hill







# **QUEBEC CITY**

An estimated 50,000 spectators took in the inaugural and immensely successful Sprint Quebec in December 2012:

"we were impressed with the quality of the event on all levels"

-- Pierre Mignerey, FIS



CANADA 2016 - IT'S OUR TIME

# **QUEBEC CITY**





- Spectacular city setting adjacent to the Plaines of Abraham and the fortifications of a World Heritage site
- Proven event promotional capacity, tremendous media, spectator and tourism appeal
- Quebec Winter Carnival is the largest Winter Carnival in the world, featuring night parades, ice palaces, sporting heroes and the friendly Bonhomme
- Five star host hotel situated beside the course and within 5 hours door-to-door of Gatineau hotel
- Sprint, team sprint and short distance options in QC, distance and hill climb options in Mont Sainte Anne







# **CANMORE / BOW VALLEY**

The majestic Canmore Nordic Centre in the heart of the Canadian Rocky Mountains:

"one of the most scenic cross-country World Cup courses on the planet"

-- David Goldstrom, Eurosport TV



CANADA 2016 - IT'S OUR TIME

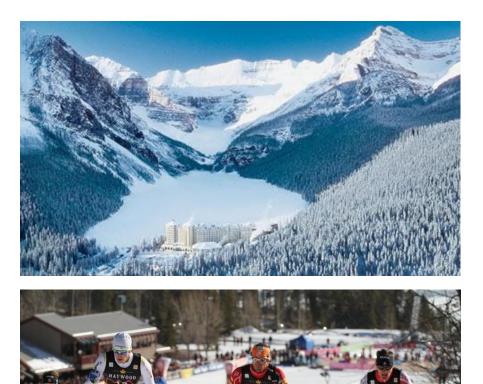
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# **CANMORE / BOW VALLEY**

esta D Freedom To Create. Spirit To Achi



- Canmore Nordic Centre as hub for both traditional and innovative competition formats
- Potential features include Château Lake Louise Tramline point-to-point in Banff National Park, sprints, distance and Canmore hill climb final to crown 1st FIS Tour Champions
- Canmore Winter Festival and full engagement of communities throughout the Bow Valley
- Proven race capacity, great snow and training conditions





#### **EXPERIENCED PARTNERS & PROFESSIONALS**

- Logistics & Travel the NOC will contract with Conceptum Sport Logistics and their partners to coordinate
   Equipment and team movement from
   Europe, within Canada and return
- Experienced Event Promoters would ensure community activation and work with the FIS, FIS Mag, Infront and NF to maximize media involvement in the event
- Winter Festival Organizations with over 80 years of combined experience, festival organizers will integrate Canada 2016 into all promotions and site activities providing true Canadian winter experience for all competitors











# **EVENT FORMAT OPTIONS**

Variety of potential event formats / concepts set in spectacular urban and mountain backdrops

- Sprint or Short Distance options (Canadian Museum of Civilization)
- Sprint / Short Distance / Distance options in Quebec (Plains of Abraham and/or Mont Sainte Anne)
- Sprint / Short Distance / Distance options in Canmore area (Calgary Stampede and/or Canmore Nordic Center)
- Point-to-Point options (Canmore, Banff, Lake Louise)
- Hill Climb options (Calgary, Canmore, Lake Louise, Mont Sainte Anne)





### **SUMMARY**

# Canada

- Canada has a proven track record of hosting excellence
- Natural integration with winter festivals and events
  - Original concept developed in 2009 by FIS professionals identified unique opportunity for North American tour
- December 2012 events in Canmore and Quebec highly successful but calendar timing creates challenges for athlete priorities
- Canadian Tour to include Gatineau / Ottawa, Quebec City (and/or Mont Sainte Anne) and Canmore (Bow Valley)
- Strong partnerships already evident through commitments by Government of Canada, Provincial & Regional Governments, Conceptum Sport Logistics

